How to process a payment using CabPayLINK

Fig.1

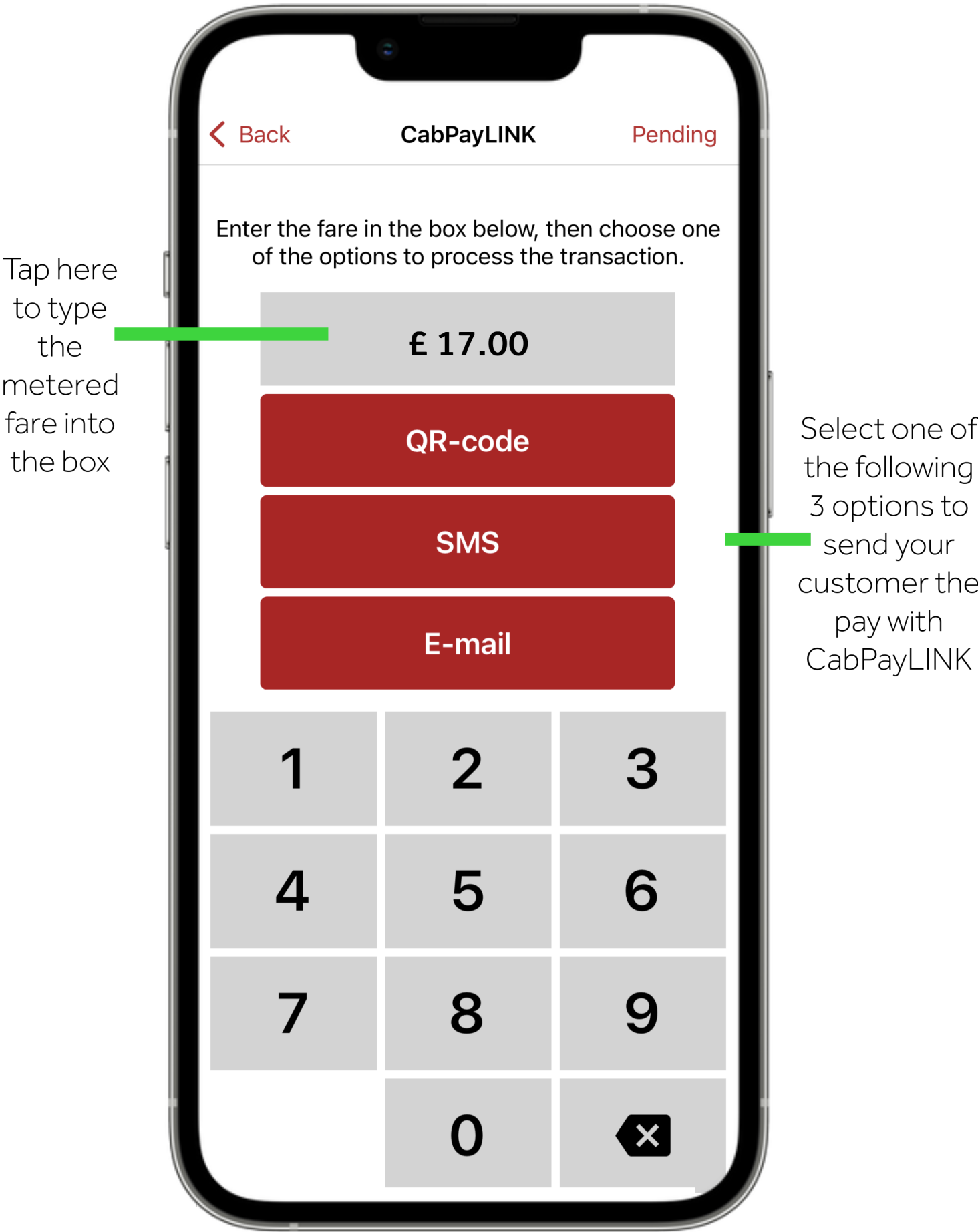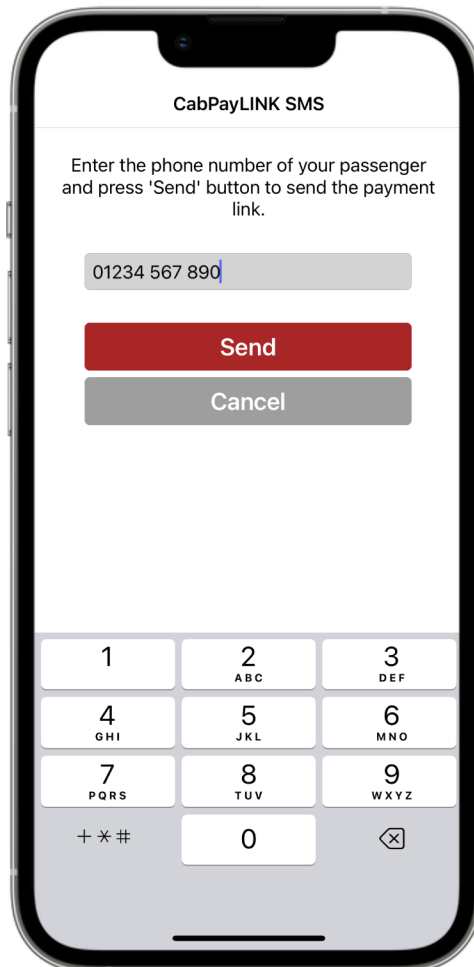
Please press the **CabPayLINK** icon to begin processing a transaction

Fig.2

Tap here to type the metered fare into the box

‹ Back   **CabPayLINK**   Pending

Enter the fare in the box below, then choose one of the options to process the transaction.

£ 17.00

QR-code

SMS

E-mail

Select one of the following 3 options to send your customer the pay with CabPayLINK

1	2	3
4	5	6
7	8	9
	0	⌫

Fig. 3

Fig. 3(i)

CabPayLINK QR-code

Display this QR-code to your passenger and press 'Done' button to start the transaction.

Done

QR-Code

Fig. 3(ii)

CabPayLINK SMS

Enter the phone number of your passenger and press 'Send' button to send the payment link.

01234 567 890

Send

Cancel

1	2 ABC	3 DEF
4 GHI	5 JKL	6 MNO
7 PQRS	8 TUV	9 WXYZ
+ * #	0	⌫

SMS

Fig. 3(iii)

CabPayLINK E-Mail

Enter the E-mail address of your passenger and press 'Send' button to send the payment link.

E-mail address

Send

Cancel

Email

Depending on what one of the three options that you have selected from the previous screen (**Fig. 2**), one of the following screens pictured in **Fig. 3 (i)**, **(ii),** or **(iii)** will be displayed.

Fig. 4

CabPayLINK Transaction

£ 20.40
53 E Smithfield, E1W 1AW
Sent by QR-code
16:30 06/12/22

Close

Fig. 5

CabPayLINK Transaction

£ 20.40
53 E Smithfield, E1W 1AW
Sent by QR-code
16:31 06/12/22

Close

Fig. 6

CabPayLINK Transaction

£ 20.40
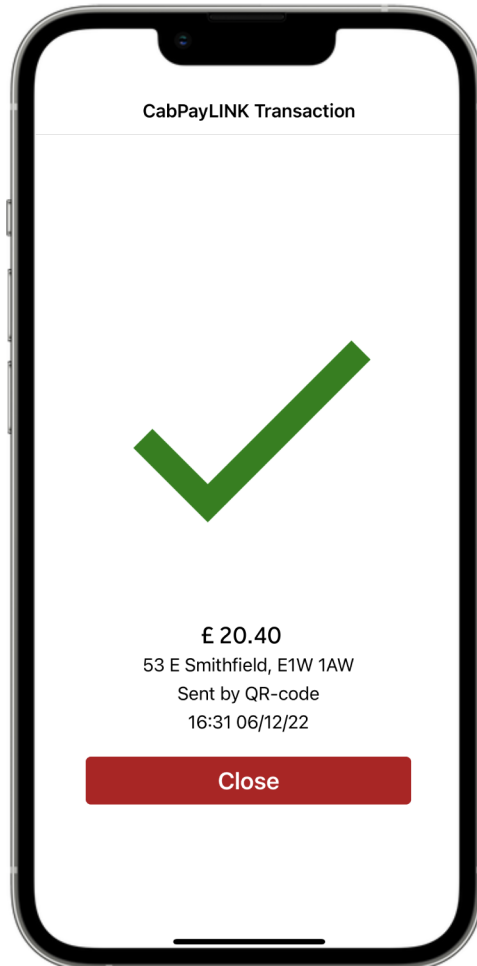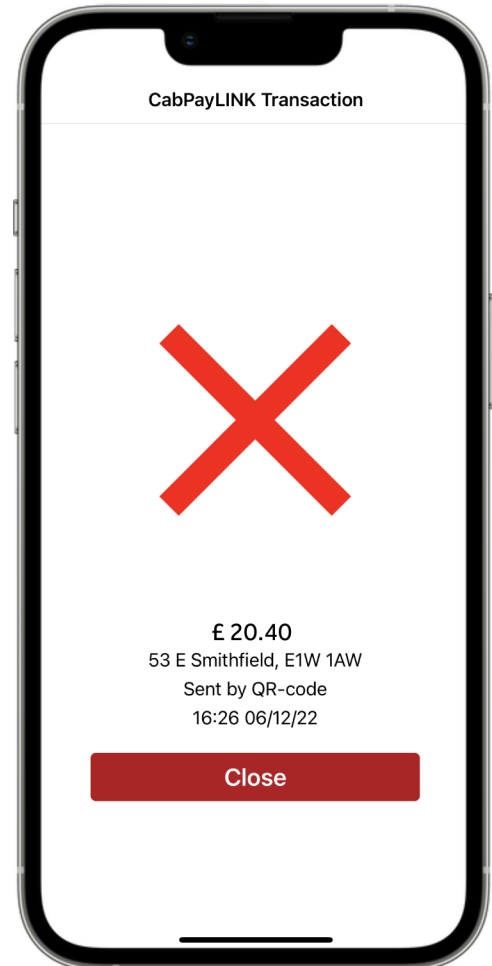53 E Smithfield, E1W 1AW
Sent by QR-code
16:26 06/12/22

Close

The **Fig. 4** screen will be displayed whilst the customer is authorising their bank to complete the secure bank transfer via the PayLink. Please wait.

If the transfer is successful, the **Fig. 5** Completed transaction screen will be displayed.

If the transfer is unsuccessful, the **Fig. 6** Failed transaction screen will be displayed. You must restart the transaction process, sending a new secure link to the Customer, as the payment has failed or seek an alternative method of payment.

*Payment amount has increased by 20%, as Passenger has used the CabPayLINK in app tipping feature to add 20% to the metered fare.

Fig. 7
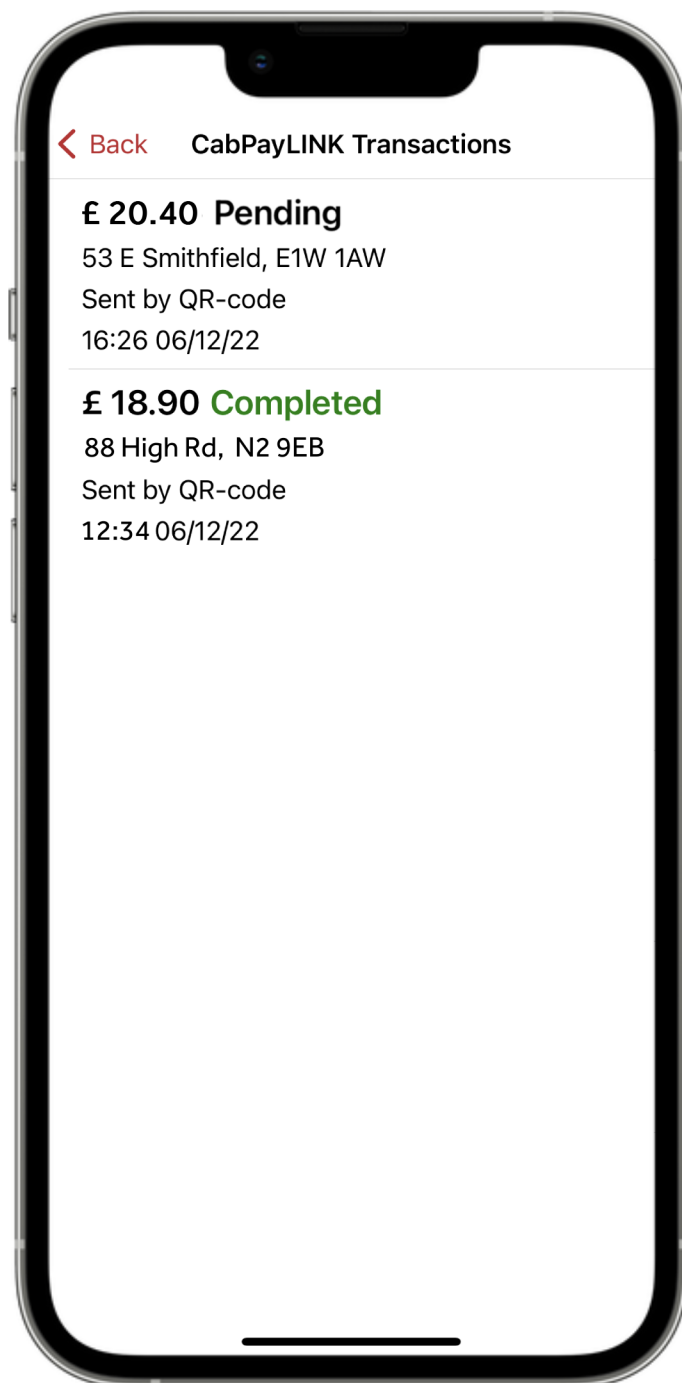
The status of your transaction will be shown as follows: Completed, Failed or Pending. If the transaction is Pending, please wait until it changes to either Completed or Failed.